

Cold chain and immunisation advice for the Christmas and New Year period 2023/2024

Waikato Immunisation Facilitator, Helen Ride: helen.ride@pinnacle.health.nz, 021 683 977.

Helen is on leave from 4pm, Friday 22 December until 8am, Tuesday 9 January 2024. During this time however, Helen will be online answering emails and available for phone calls between 9-10am on each of the working days.

Child Immunisation Improvement Nurse, Pam Rudolph: pam.rudolph@pinnacle.health.nz, 027 227 0910.

Pam is on leave from 4pm, Friday 22 December until Monday 22 January 2024. Helen will provide cover while Pam is away.

0800 IMMUNE (including COVID-19 clinical advice line)

An urgent service for phone and email **clinical** advice will run on business days only. There will be no weekend or public holiday cover during this time.

Phone: 0800 466 863

Email: 0800immune@auckland.ac.nz

What to do during this time following a cold chain failure

- **Please do not contact IMAC.**
- Quarantine vaccines in a vaccine fridge and clearly label “not to be used”.
- Download your datalogger to confirm the duration of the event. Record the maximum and minimum temperatures reached.
- Document in the Annual Cold Chain Management Guide and mark the boxes with date, maximum temperature reached and duration of exposure.
- **Contact me, via email, leaving a detailed account of what has happened. I will check my emails once daily between 9-10am and I will respond accordingly.**

If you cannot get advice or are in any doubt at all, **DO NOT USE OR DISCARD** the vaccines. Leave them quarantined in the fridge until 9 January 2024 and order a small amount of essential stock to keep you going in the meantime.

If your vaccine fridge breaks down

- Clearly label vaccines with your practice name and “not to be used”.
- Transfer with datalogger to an alternative vaccine fridge.
- Contact your service technician to repair fridge (see below).

Contacts and availability

Propharma: 07 957 8199 and **HCL:** 0508 425 358. Available every day *except* public holidays to order vaccines.

Rollex: 0508 765 539. Available every day *including* public holidays. Leave a message and it should be answered within an hour by a technician.