

Please find below a current list of how GP calls for admission/advice will be received by each hospital department at Waikato Hospital. While this will undoubtedly change, as COVID-19 has definitely changed the way we all think and work, this is current at the moment.

All departments require a GP phone call first, except General Surgery who are happy to avoid phone calls where the call will not change the management (e.g. acute abdomen).

This is a guidance document and not a list of rules. As previously, there may be times where it is more appropriate to ring an SMO (Senior Medical Officer/consultant) directly, even though the recommendation is to go through the registrar and the vast majority of SMO's are actually delighted to speak to GPs. This especially applies if, for whatever reason, the registrar is not taking your call, or in situations where the patient is clearly well known by the SMO and a direct call to the SMO may offer more targeted management.

I have attempted to access as many "direct dial" phone numbers as possible, as these can save GPs precious minutes. It is important to feedback to me if any of these are not working for you.

Where there are gaps, please use switchboard as previously.

The direct dial GP line for switchboard is (07) 839-8676

Finally, these direct dial numbers are very precious and should not be given out to patients under any circumstances. In other regions, this has happened, forcing the suspension of that direct access for GPs, which would be a shame for us all. **These are "GP only" numbers.**

I hope that you find this information useful. I envisage the document to be printed and placed close to your phone, for ease of access. As always, I welcome feedback.

Ngā mihi

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Waikato DHB values:

Give and earn respect – Whakamana

Listen to me; talk to me – Whakarongo

Fair play – Mauri Pai

Growing the good – Whakapakari

Stronger together - Kotahitanga

GP Phone Contacts for Referrals/Advice



Surgical Service	Who Receives Calls	Direct Dial No.
Cardiology	SMO After-hours, ring registrar	Switchboard 027 550 3049
Cardiothoracic	Registrar	021 243 3028
Dental	SMO	021 358 505
Dermatology	Registrar (+ e-triage)	021 763 583
Emergency	SMO	021759645
ENT	Registrar	021 332 918
General Surgery	SMO	Switchboard
Gynaecology	Registrar	Switchboard
Neurosurgery	Registrar	Switchboard
Obstetrics	Registrar	Switchboard
Ophthalmology	Registrar	Switchboard
Orthopaedics/spinal	Registrar	Switchboard
Paediatric Surgery	Registrar	021 382 640
Plastics	Registrar	021 425 057
Urology	Registrar	027 271 8578
Vascular	SMO	Switchboard

Medical Service	Who Receives Calls	Direct Dial No.
Endocrine	Registrar	Switchboard
Gastroenterology	Senior Registrar	021 605 857
General Medicine	SMO	Switchboard
Haematology	SMO	Switchboard
Infectious Disease	SMO	Switchboard
Neurology	Registrar	Switchboard
Renal	Registrar	021 229 6057
Respiratory	Senior Registrar	021 356120
Rheumatology	Registrar Note- if suspected Giant Cell Arteritis, ring consultant via switchboard	021 761 964
Sexual Health	SMO/Registrar	027 565 9574

Other Service	Who Receives Calls	Direct Dial No.
Paediatrics	Registrar	021 273 9127
Radiology	SMO	027 347 3043