Waikato Diabetes Service

INSTRUCTIONS ON HOW TO CHECK ONLINE WHETHER YOUR FREESTYLE LIBRE 3 SENSORS ARE AFFECTED BY THE MANUFACTURING ERROR

1. Go to www.FreeStyleCheck.com and check the language is set on 'New Zealand'.

2. Click on Confirm Sensor Serial Number.

3. Enter the serial number of the sensor – this can be found on the bottom of the packaging and from your CamAPS app menu as per the pictures below. Please note that the serial numbers start with zero and not the letter o. Click on search and the site will let you know whether the sensors are impacted by the error or not.

4. If your sensors are not impacted, then they are safe to use and do not need replacing. If your sensors are impacted, then please do not use them and follow the online instructions on how to get them replaced for free.

Where to find the sensor serial number

From the packaging and the applicator   CamAPS FX app on your phone

Sensor Carton

Sensor Applicator label