Quality goals at a glance 2020–2021

MANAGING DEMAND	POINTS
01 Participation in patient experience survey every quarter (assessed quarterly)	4
PROACTIVE CARE	**POINTS**
02 Representation from clinical staff at Pinnacle education session relating to severe mental illness and Equally Well OR complete an audit relating to mental health coding	6
03 Māori and youth goals of choice	5
PREVENTATIVE CARE	**POINTS**
04 95 per cent of enrolled children aged eight months are fully immunised by the end of each quarter (assessed quarterly)	4
05 95 per cent of enrolled children aged eight months who are Māori, Pacific peoples or other ethnicity living in quintile 5 are fully immunised by the end of each quarter (assessed quarterly)	4
06 92 per cent of enrolled coded smokers aged 15-75 years have been given brief advice to stop smoking (assessed quarterly)	6
07 92 per cent of enrolled coded smokers aged 15-75 years who are Māori, Pacific peoples or other ethnicity living in quintile 5 areas have been given brief advice to stop smoking (assessed quarterly)	6
08 75 per cent of enrolled eligible women aged 25-69 years have a current cervical smear result (assessed quarterly)	6
09 75 per cent of enrolled eligible women aged 25-69 years who are Māori, Pacific peoples or other ethnicity living in quintile 5 areas have a current cervical smear result (assessed quarterly)	6
10 90 per cent of enrolled eligible population have had a CVRA within the last five years (assessed quarterly)	6
11 90 per cent of enrolled eligible high needs population have had a CVRA within the last five years (assessed quarterly)	6
12 70 per cent of enrolled coded diabetic patients aged 15 years and over have had a diabetes annual management review (assessed quarterly)	6
13 70 per cent of enrolled coded diabetic patients aged 15 years and over who are Māori, Pacific peoples or other ethnicity living in quintile 5 areas have had a diabetes annual management review (assessed quarterly)	6
14 70 per cent of enrolled coded diabetic patients aged 15 years and over have HbA1c ≤64mmol/mol (assessed quarterly)	5
15 70 per cent of enrolled coded diabetic patients aged 15 years and over who are Māori, Pacific peoples or other ethnicity living in quintile 5 areas have HbA1c ≤64mmol/mol (assessed quarterly)	5
BUSINESS	**POINTS**
16 Foundation Standard/CORNERSTONE® (assessed quarterly)	8
17 Practice development engagement	5
18 Practice offers a patient portal and 30 per cent of eligible patients are activated (quarter four)	6

Pinnacle™ Incorporated