

Eligibility & Entitlement for Enrolment





Why Eligibility and Entitlement Matter

Health & Disability services in NZ are only funded for people who are eligible (Health and Disability Services Eligibility Direction 2011)

A practice can only enrol a person if:

- The practice assesses the person as eligible
- The practice assesses the person's entitlement to enrol
- A formal enrolment process is followed





Eligibility and Entitlement

- Eligible person eligible for publicly-funded health & disability services (Health and Disability Services Eligibility Direction 2011)
- Entitlement to enrol residing permanently in New Zealand (at least 183 days per year) and wishes to use the provider for ongoing, regular health care and is not receiving his healthcare through a different funding agreement i.e. Defence Force & Corrections (people in prison)
- Fully eligible person eligible to enrol and entitled to enrol in a PHO because s/he is currently residing permanently in NZ and wishes the practice to be as his/her regular and on-going provider of First Level Services





Eligibility for Enrolment

A person is fully eligible and entitled to be enrolled in a PHO if he / she is residing permanently in New Zealand and:

- a) Is a New Zealand citizen (incl. people from the Cook Islands, Niue or Tokelau) **OR**
- b) Holds a resident visa or a permanent resident visa (or a residence permit if issued before December 2010) **OR**
- c) Is an Australian citizen or Australian permanent resident **AND** has been in New Zealand or intends to stay in New Zealand for at least 2 consecutive years **OR**
- d) Has a current work visa and is able to show that he/she is able to be in New Zealand for at least 2 years (previous permits included) **OR**





Eligible Persons Continued

- e) Is an interim visa holder who was eligible immediately before their interim visa started **OR**
- f) Is a refugee or protected person OR is in the process of applying for, or appealing refugee or protection status, OR is a victim or suspected victim of people trafficking **OR**
- g) Is under 18 years and in the care and control of a parent/legal guardian/adopting parent who meets one criterion in clauses a—f above **OR**
- h) Is a NZ Aid Programme student studying in New Zealand and receiving Official Development Assistance funding (or their partner or child under 18 years old) **OR**





Eligible Persons Continued

i) Is participating in the Ministry of Education Foreign Language Teaching Assistantship scheme **OR**

j) Is a Commonwealth Scholarship holder studying in New Zealand and receiving funding from a New Zealand university under the

Commonwealth Scholarship and Fellowship Fund.

Note: **New Zealand** includes all waters within the outer limits of the territorial sea of NZ as defined in section 3 of the Territorial Sea and Exclusive Economic Zone Act 1977, but does not include the Cook Islands, Niue, Tokelau or the Ross Dependency.





On-going Eligibility

On-going Assessment of Eligibility

- Under the current Enrolment Requirements it is the practice's responsibility to assess eligibility and entitlement
- Eligibility is assessed at the time the person first enrols
- But the provider has an obligation to re-assess the eligibility of the people with a temporary/time limited visa

PHO Enrolment Checklist:

http://www.health.govt.nz/new-zealand-health-system/eligibility-publicly-funded-health-services/resources-service-providers-check-eligibility/eligibility-enrol-primary-health-organisation





Interim Visas

An Interim Visa allows a foreign national to remain in NZ lawfully, while a new temporary visa application is processed.

Interim Visa are issued to people who:

- are in the New Zealand,
- hold a temporary Visa, and
- have applied for another temporary visa and the application is accepted for processing by INZ.

Temporary visa applications that qualify for an interim visa are:

Work, student, visitor, military, diplomatic, consular of official visas.

People whose temporary visa application was not accepted for processing, are <u>not</u> eligible for an interim visa.



Interim Visas Continued

Validity: An Interim Visa will expire:

- when a visa application is approved and a visa is granted, or
- 21 days after a visa application is declined, or
- 6 months from the day after the person's previous temporary visa expired, or
- when the person departs NZ whichever is earlier.

The conditions of the interim visa depend on the visa the person previously held and the visa the person is now applying for.





Not all Interim Visa Holders are Eligible

Not meeting the 2 year criteria for work visas – Still not Eligible

Arrival	Departure	Visa Type	Visa Issued	Visa Expiry
01-Nov-16	-	Work	26-Oct-17	01-Oct-18
01-Nov-16	-	Interim	01-Oct-18	31-Mar-19

Note:

- Work visas start with the person's first day in NZ as a holder of this work visa (Clause B5 of the Eligibility Direction).
- The holder of an Interim Visa is eligible, if the person was already eligible immediately before obtaining the Interim Visa (Clause B4 of the Eligibility Direction).





Proof of Eligibility & Identity

- A New Zealand passport OR
- A New Zealand Birth Certificate (or Cook Island, Niue or Tokelau birth certificate) AND two forms of proof that they are the person on the birth certificate OR
- A New Zealand Certificate of Citizenship AND 2 forms of supporting identity documentation – 1 needs to have a photograph OR
- A Descent Registration Certificate AND 2 forms of supporting identity documentation – 1 needs to have a photograph OR
- Evidence the person is currently getting a social security benefit (except emergency benefit) **AND** 2 forms of supporting identity documentation 1 needs to have a photograph of the patient.



Proof of Eligibility & Identity

Foreign nationals need to show a visa (passport). A foreigner who is unable to show proof can contact INZ for proof of his/her status or history in NZ (free service).

Examples of identity documents include:

- a driver licence
- an 18+ card
- an employment contract, a rental agreement, or
- letters addressed to the patient at their current address.



Work Visa



New Zealand Immigration Act 2009

Work Visa

1266

See Conditions

First entry before: 15/Jul/2015

Visa expiry:

Expiry date travel: See Conditions

Start Date: 15/Apr/2015

Number of Entries: Multiple

Client Number:

Family, Given names:

Others included: Others included:

Passport No: Sex: Male Date of Birth:

Citizenship: IN Conditions: Visa valid for further travel for 24 month(s) from first arrival. This visa expires 24 month

(s) after first arrival. Stay subject to grant of entry permission. You must leave before visa expiry or face deportation. Financial support evidence not required. Return/onward ticket not required. The holder may only work as NEW ZEALAND



Work Visa Letters (E-Visas)



12 October 2018

New Zealand Work Visa Approval

Application number 17012345 for a New Zealand Work Visa - Partner of a worker has been approved. If this application has been made through an immigration adviser, lawyer or other representative who is exempt from licensing, this entire document must be provided to the applicant.

Work Visa details

Applicant: Joe Doe Bloggs

Date of Birth: 14 December 1968

Gender: Female Passport number: 112233445
Nationality: GB Client number: 66993344

The start date of your visa is: 12 October 2018

You must arrive in New Zealand perore.

The number of times you may enter New Zealand using this visa is: Multiple

The last date you may travel to New Zealand is: 28 April 2023

Your visa expires and you must leave New Zealand on or before: 28 April 2023

The conditions of your visa: Stay subject to grant of entry permission. You must leave before visa expiry or face deportation. Holder may work for any employer in any occupation in New Zealand. Financial support evidence not required. Return/onward ticket not required.

PRINT THIS DOCUMENT AND CARRY IT WITH YOUR PASSPORT AT ALL TIMES



Student Visas – Eligible or not?



Application number for a Student Visa - Label-less Replace to travel to New Zealand has been approved. If this application has been made through an immigration adviser, lawyer or other representative who is exempt from licensing, this entire document must be provided to the applicant.

	Student Visa details
Applicant:	
Date of Birth:	
Gender: Female	Passport number:
Nationality: GB	Client number:
The start date of your visa is: 21 Novem	nber 2017
You must arrive in New Zealand before	e:
The number of times you may enter No	ew Zealand using this visa is: Multiple
The last date you may travel to New Ze	ealand is: 31 March 2021
Your visa expires and you must leave N	lew Zealand on or before: 31 March 2021
The conditions of your visa: Stay sub	ject to grant of entry permission. You must leave before visa
explry or face deportation. Financia	support evidence not required. Return/onward ticket not
required. To study Doctor of Philosop	hy at University of Auckland in Auckland. The holder may work
as any occupation in New Zealand for a	any employer.



NZ Aid Programme Scholarship





New Zentrad Ministry of Foreign Affairs and Trade Manuata Acrere

195 Lambton Quay Private Bag 18-901 Wellington 5045 New Zealand

30 November 2017

Dear Joe Doe Bloggs

New Zealand ASEAN Scholarships Letter of Scholarship Offer

Congratulations. The New Zealand Government through the Ministry of Foreign Affairs and Trade is pleased to offer you a scholarship to study in New Zealand in 2018. The award is funded through the New Zealand Aid Programme¹.

Purpose of Scholarship

The purpose of the scholarship is to provide you with academic study or skills training so that you can contribute to the social and economic development of your country upon your return home at the completion of your scholarship.

Description of Scholarship

You have been awarded a New Zealand Scholarship (under the New Zealand ASEAN Scholarships) as follows:

Study/Training Pr	ogramme:	
University of Cante	erbury ²	
		Start date / end date
Main Qualification - PhD - Doctor of Philosophy		01/03/2018 / 01/09/2021
Orientation	F *	29/01/2018 / 02/02/2018
Academic Preparatory		05/02/2018 / 23/02/2018
Dates are indicativ to departing your h		n dates with the Education Provider prior
ocholarship:		
Scholarship:	New Zealand ASEAN Scholarshi	ips





NZ Aid Programme Scholarship vs Entitlement



31 August 2016

VICTORIA INTERNATIONAL

Level 2, Easterfield Building, Gate 4, Kelburn Parade, Kelburn Campus

VICTORIA UNIVERSITY OF WELLINGTON PO Box 600, Wellington 6140, New Zealand Phone +64-4-463 5350 Fax +64-4-463 5056 Email victoria-international@vuw.ac.nz www.victoria.ac.nz/international

TO WHOM IT MAY CONCERN

This is to confirm that was enrolled in full time PhD study at Victoria University of Wellington.

was granted a New Zealand Aid Programme Scholarship to complete a PhD in Information Systems. The terms of the scholarship include the payment of all university tuition fees, travel expenses, full medical insurance, an establishment grant and a support cost allowance for the student and any dependants, while in New Zealand.

Having completed his PhD thesis, is now required to return to Victoria University of Wellington for his PhD Oral Examination. is required in New Zealand by 3 October 2016 to ensure he is here in time to prepare for the examination. Under New Zealand Aid





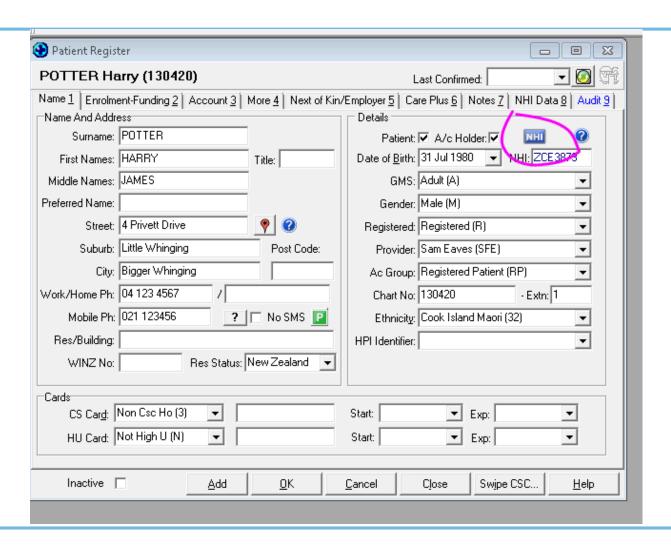
New Zealand Birth Certificate







NZ Citizenship via NES – Step 1





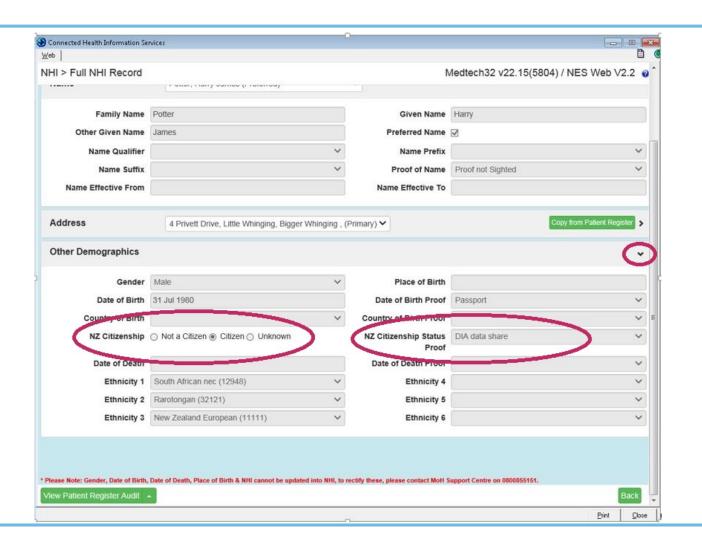
NZ Citizenship via NES – Step 2

Connected Health Information S			
NHI > Patient Demogra	phics Comparison		Medtech32 v22.15(5804) / NES Web V2.2 @
Medtech32	Version: 3009898, Sep 20, 2018	NHI	Version : 3009898, Sep 20, 2018
Surname	Potter	Family Name	Potter
First Names	Harry	Given Name	Harry
Middle Names	James	Other Given Name	James
Gender	Male	Gender	Male
Street Address	4 Privett Drive	Street Address	4 Privett Drive
Suburb	Little Whinging	Suburb	Little Whinging
Town / City	Bigger Whinging	Town / City	Bigger Whinging
Post Code		Post Code	
Place of Birth		Place of Birth	
Date of Birth	31-Jul-1980	Date of Birth	31 Jul 1980
Date of Death		Date of Death	
NHI	ZCE3873	NHI	ZCE3873
Ethnicity 1	Cook Island Maori (32)	← □ Ethnicity 1	South African nec (12948)
Ethnicity 2	Other European (12)	← □ Ethnicity 2	Rarotongan (32121)
Ethnicity 3	European/Pakeha NZ (11)	Ethnicity 3	New Zealand European (11111)
Stan 1 Compare the details	View Patient Register Audit Save to Medtech32		Review & Update NHI View Details Uselect relevant fields and Save details back into Medtech PMS





NZ Citizenship via NES – Step 3





Eligible by Birth

Patient ABC1234

MOUSE, MICKEY, DONALD

Primary Address 123 Disney Avenue, Christchurch 8011

Date of Birth 1968-12-14@

Gender Male

Ethnicities Maorio New Zealand Europeano

The NHI database now has provision to show those people who were born in New Zealand between 1949 and 2006

Name Details Address Details Citizenship Details Audit Details

Place of birth
Country of birth
Citizenship status TRUE





Re-cap - Examples

Note: there is a difference between being <u>eligible</u> for publicly funded health services and being <u>entitled</u> to enrol in a PHO. For example, a New Zealand citizen who resides overseas and returns to New Zealand on vacation is <u>eligible</u> for <u>publicly-funded</u> health services but is <u>not</u> entitled to enrol in a PHO as he/she is not living permanently in New Zealand.

- Jack is a New Zealander and moved to Australia a year ago. He is back visiting his family for one month.
 He is eligible, but not entitled to enrol.
- Mary was born in Australia and has been living in New Zealand for a year. She intends to remain in NZ for at least one more year. She is eligible and entitled to enrol.



Examples Continued

- Susan was born in South Africa and currently has a one year work visa. Immediately before her visa started, she was in NZ on a one year student visa.
 - She is eligible and entitled to enrol.
- Jeremy is a Samoan citizen and has just moved to New Zealand.
 He currently holds a one year work visa.
 He will not be eligible until he gets a work visa for a second year.
 So he cannot enrol.
- Steve is from the UK and currently holds a one year student visa.
 Immediately before his visa started, he was in NZ on a two-year work visa.
 - He was eligible while he was on the work visa, but he now no longer is. So he cannot be enrolled.





Example 1

Waiting too long before applying for a new temporary visa

Visa	Visa Issued	Expiry
Work	15-Apr-11	15-Apr-12
Work	20-Jan-12	20-Jan-13
Work	11-Dec-12	23-Nov-13
Work	5-Dec-13	21-Sep-14
Work	12-Sep-14	9-Oct-15
Work	11-Jan-16	10-Dec-17

Eligible as of 11-Dec-12
Not Eligible
Not Eligible





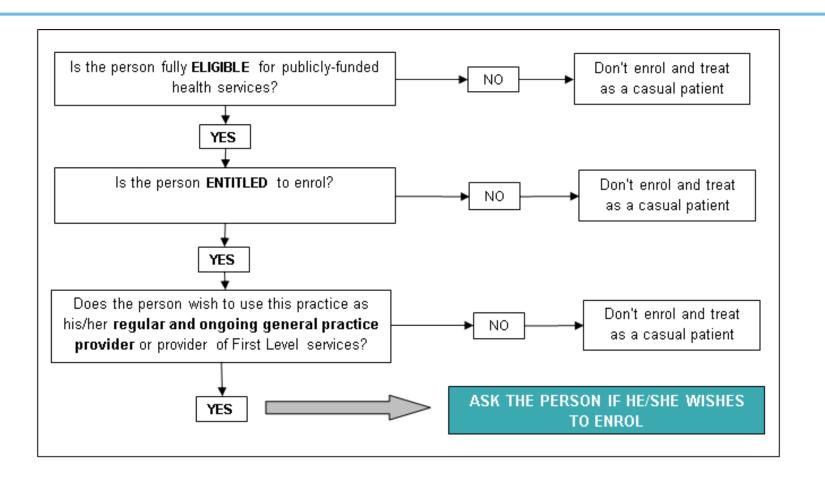
Example 3 – Not Entitled

Arrival	Departure	Days	Days	Enrolment	Birth Dates	Comments	
	•	In	O 0.1	Date			
3-Sep-07	27-Sep-07	25	303		5-Sep-07	2 days after arrival	
26-Jul-08	13-Sep-08	50	153		6-Sep-08	42 days after arrival	
13-Feb-09	17-Feb-09	5	631				
10-Nov-10	13-Nov-10	4	354				
2-Nov-11	13-Nov-11	12	426				
12-Jan-13	7-Mar-13	55	151	27-Jan-13	20-Feb-13	8 days after arrival	
5-Aug-13	11-Aug-13	7	112				
1-Dec-13	8-Dec-13	8	60				
6-Feb-14	9-Feb-14	4	270				
6-Nov-14	14-Nov-14	9	172				
5-May-15	8-May-15	4	276	07-May-15			
8-Feb-16	12-Feb-16	5	243	09-Feb-16			





Summary







Data Matching with INZ

- Memorandum of understanding with INZ
- Random & Targeted Data Matches with INZ since 2011
- The Ministry of Health is writing to people who appear to be not eligible or not entitled to be enrolled with a PHO or included on a PHO enrolment register. People are asked to provide evidence of their eligibility.
- PHOs are advised of the people not eligible or entitled to be included on an enrolment register and are requested to ensure that these people are removed from registers (Subsequent targeted audits).





Current Targeted / Issues Based Audits

	Random	Targeted
Number	8	5 (26 practices)
Sample Size	2,525,000	115,050
Total Matched	1,766,872	93,023
Total Notified	36,010	5,200
Percentage	1.43%	4.52%
Successfully challenged (Pts/PHO)	1,093	47
Therefore deemed ineligible	35,016	5,175
Percentage Ineligible	1.4%	3.6%
O/S > 12 months	1.0%	2.4%
O/S > 12 months + ineligible	0.1%	0.9%
Ineligible	0.3%	0.3%



2018 Data Match

	Random
Number	1
Sample Size	2,228,138
Total Notified	30,977
Percentage	1.39%
Successfully challenged (Pts/PHO)	2,693
Therefore deemed ineligible	28,284
Percentage Ineligible	1.27%
O/S > 12 months	0.9% (approx. 70%)
Ineligible	0.37% (approx. 30%
Incorrect Funding - 28,284 x approx \$12/month	\$353,500 / month





Financial Impact

Recoveries will be recommended/quantified:

- for those people who were never eligible (invalid visa) from the time they were enrolled
- for those people who were outside of NZ from the time the PHO/practice was notified and asked to remove the person





What can you do?

In May 2011 a Quality **Improvement** Process was introduced into the Enrolment Requirements to allow PHOs and Providers time to develop internal systems and processes to assess eligibility

	2012 20 2010 20 2000 2000 2000 20	
	rentitled-to-enrol-because-l-am-residing-permanently-in-New-Zealand.# Iefinition-of-residing-permanently-in-NZ-is-that-you-intend-to-be-resident-in-New-Zealand-for-at-least-183-days-in-the-next-12-months#	
ND.	l-am-eligible-to-enrol-because:	
а¤	I-am-a-New-Zealand-citizen (If-yes,-tick-box-and-proceed-to-I-confirm-that,-if-requested,-I-can-provide-proof-of-my-eligibility-below) X	
-you	-are-not-a-New-Zealand-citizen-please-tick-which-eligibility-criteria-applies-to-you-(b–j)-below:¶	
р¤	I-hold-a-resident-visa-or-a-permanent-resident-visa-(or-a-residence-permit-if-issued-before-December-2010)¤	
c¤	I-am-an-Australian-citizen-or-Australian-permanent-resident-AND-able-to-show-I-have-been-in-New-Zealand-or- intend-to-stay-in-New-Zealand-for-at-least-2-consecutive-yearsx	
dμ	I-have-a-current-work-visa/permit-and-can-show-that-I-am-legally-able-to-be-in-New-Zealand-for-at-least-2-years- (previous-visas-/-permits-included)¤	
е¤	I-am-an-interim-visa-holder-who-was-eligible-immediately-before-my-interim-visa-started¤	
f¤	I-am-a-refugee-or-protected-person-OR-in-the-process-of-applying-for,-or-appealing-refugee-or-protection- status,-OR-a-victim-or-suspected-victim-of-people-trafficking¤	
g¤	I-am-under-18-years-and-in-the-care-and-control-of-a-parent/legal-guardian/adopting-parent-who-meets-one-criterion-in-clauses-a—f-above-OR-in-the-control-of-the-Chief-Executive-of-the-Ministry-of-Social-Development	
h¤	I-am-a-NZ-Aid-Programme-student-studying-in-NZ-and-receiving-Official-Development-Assistance-funding-(or-their-partner-or-child-under-18-years-old)¤	
į¤	I-am-participating-in-the-Ministry-of-Education-Foreign-Language-Teaching-Assistantship-schemex	
j¤	I-am-a-Commonwealth-Scholarship-holder-studying-in-NZ-and-receiving-funding-from-a-New-Zealand-university-under-the-Commonwealth-Scholarship-and-Fellowship-Fund¤	





What can you do?

I am entitled to enrol because I am residing permanently in New Zealand¹ and meet one of the following eligibility criteria:

Please circle Yes (No I am a New Zealand citizen OR I hold a resident visa or a permanent resident visa (or a residence permit if issued before December Yes ! 2010 I am an Australian citizen or Australian permanent resident AND able to show I have been in New Zealand or intend to stay in New Zealand for at least 2 consecutive years I have a work visa/permit and can show that I am able to be in New Zealand for at least 2 years Yes //No (previous permits included) am an interim visa holder who was eligible immediately before my interim visa started Yes No e) I am a refugee or protected person OR in the process of applying for, or appealing refugee or Yes A protection status, OR a victim or suspected victim of people trafficking I am under 18 years and in the care and control of a parent/legal guardian/adopting parent who meets Yes / No one criterion in clauses a-f above I am 18 or 19 years old and can demonstrate that, on the 15 April 2011, I was the dependent of an Yes / eligible work permit holder I am a NZ Aid Programme student studying in NZ and receiving Official Development Assistance Yes / No funding (or their partner or child under 18 years old) am participating in the Ministry of Education Foreign Language Teaching Assistantship scheme Yes (No I am a Commonwealth Scholarship holder studying in NZ and receiving funding from a New Zealand Yes (No university under the Commonwealth Scholarship and Fellowship Fund.



What can you do?

- Ensure that you have sighted proof of eligibility for your patients
- Check that the patients are entitled permanently residing in NZ?
- When patients bring up in a conversation that they are going overseas, ask more questions: how long are they going to be away for? (Educate Drs)
- For patients with a time limited visa, schedule a reminder to check whether the visa has been renewed – if not, remove them from the register
- Don't just rely on an interim visa being issued ask for evidence!
- When advised by the MOH of an ineligible person, immediately remove the person or provide evidence of eligibility to the MOH



Questions?

Contact: Justin McCullough

justin_mccullough@moh.govt.nz

Phone: (03) 974 2336

Or

Email: eligibility@moh.govt.nz

Phone: 0800 855 066