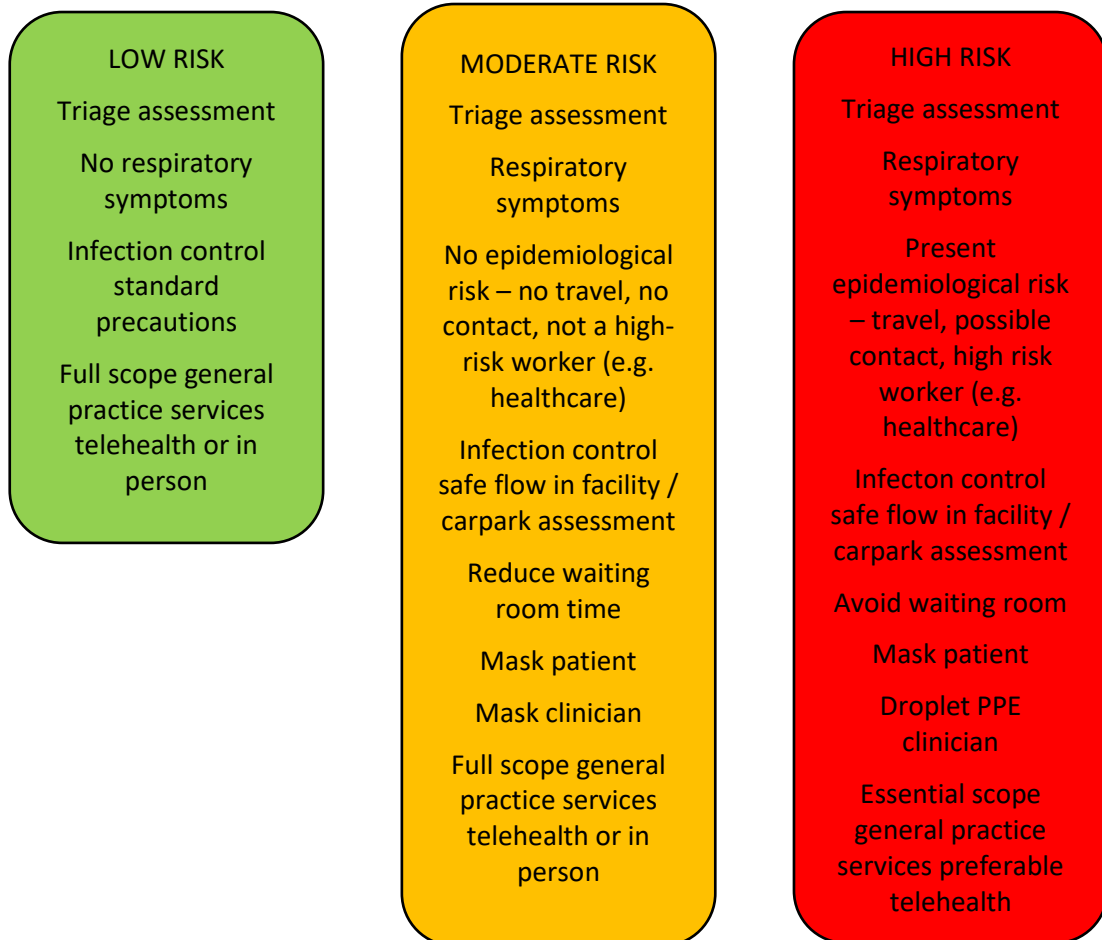


Green, amber and red streaming of patients in general practice

The aim of green, amber and red streaming is to manage patients as they flow through our services in a way that keeps patients and staff safe, with infection control restrictions and service provision that relates to the probability of exposure to infection.



All patients are triaged by telehealth before arriving at the clinic, and on arriving at the facility.

Triage questions identify presence of symptomatic or epidemiological risk.

- **GREEN STREAM** – Patients with no (very low) risk of being infections are treated with standard precautions.
- **AMBER STREAM** – Patients with respiratory symptoms are managed with additional infection control precautions.
- **RED STREAM** – Patients with respiratory symptoms and epidemiological risk factors are treated with full COVID-19 infection control precautions and access to general practice services is limited to what the clinician and patient determine are essential services.