

## Medical consumables and waste collection

### Amtech Medical

[Amtech Medical](#) is a New Zealand-owned healthcare supplier with a strong focus on service and delivery performance, supported by online ordering and stock management tools (including guidance on clinically equivalent alternatives), account management support, and reporting to help practices manage expenditure.

Practices can access discounted Acehub education modules (including for reception and patient-facing staff), on-loan consumables storage units (terms apply), and innovation initiatives in development, including potential additional revenue opportunities. The arrangement also includes Enviromed services such as medical waste collection (with landfill diversion), medical gases, and secure document destruction, supported by online reporting (currently Auckland and Waikato, with further expansion through 2026).

Amtech service commitments include same-day dispatch (orders before 3.30pm), no back orders on common products (or a suitable alternative supplied), a 60-minute response time to email enquiries, and returns up to three months (conditions apply).

Amtech Medical's benefits available to Pinnacle practices include the following:

- **Acehub** nurse education platform, including modules for reception and patient-facing staff, available to practices at discounted rates under the supply agreement.
- An **online ordering platform** with stock management functionality and guidance on competitive clinically equivalent alternatives.
- **Account management support** focused on operational efficiency and supporting patient-facing time.
- **On-loan consumables storage units**, subject to supply agreement terms.
- **Enviromed services**, including medical waste collection (with landfill diversion), medical gases, and document destruction, supported by online reporting. This is currently available in the Auckland & Waikato regions with further expansion throughout 2026.
- **Innovation initiatives** currently in development, with a focus on additional revenue opportunities for Practices.
- **Reporting tools** to support visibility and management of practice expenditure.
- **Operational excellence** provided by the unique Amtech Brand Promises:
  - *Guaranteed same day dispatch:* all orders placed before 3.30pm will be dispatched the same day.
  - *No back orders on common industry products:* we've identified products you can't do without and guarantee these will be in stock – or a suitable alternative will be supplied.
  - *60-minute response time:* For any customer services enquiry to our [sales@amtech.co.nz](mailto:sales@amtech.co.nz) address, our team will get back to you in 60 minutes.

- *No return fees:* products can be returned up to three (3) months after receipt.  
(conditions apply)

Practices are encouraged to engage directly with Amtech, to discuss the specific requirements of their practice.

#### **Amtech Medical contact**

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