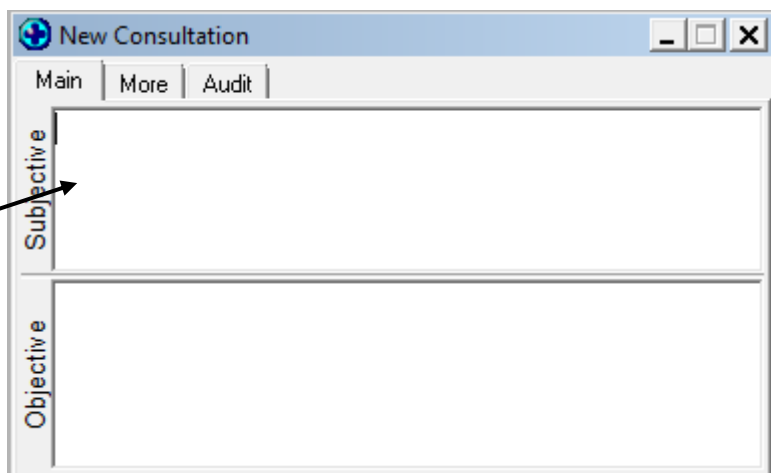| ![Pinnacle Midlands Health Network] **Pinnacle**® Midlands Health Network **ONE*POINT*LESSON**	**How to code Clinical Triage Outcomes**	
Responsible: Practice Manager	Date: 28 April 2016	No.: 001

Standardised and regular coding of clinical triage outcomes across all HCH sites is essential in being able to capture the data to tell the story around triage.
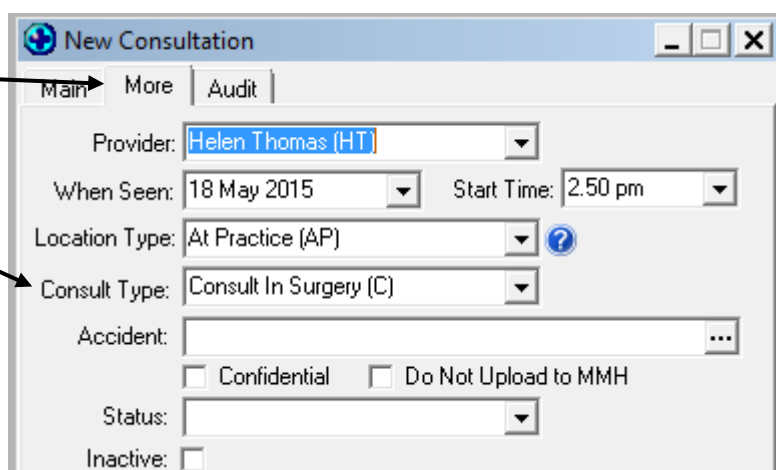
1.   Click on new consultation icon ![icon] or F12

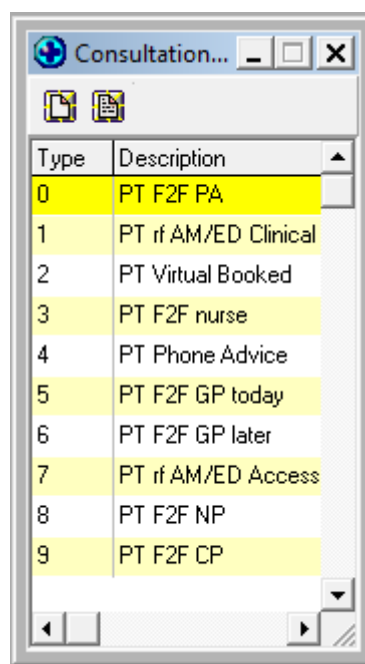2.   Enter consult details

3.   Click on the More tab to access Consult Type

4.   Select appropriate telephone triage code to update Consult Type:

To select the code quickly simply key the corresponding number, this will take you direct to the code and save having to scroll to locate it.

5.   Close consultation screen as normal (note this autosaves as you close)

Note:

Consult type 1 = clinically appropriate referral to AM

Consult type 7 = no appointments available in the practice to see patient

Type	Description
0	PT F2F PA
1	PT rf AM/ED Clinical
2	PT Virtual Booked
3	PT F2F nurse
4	PT Phone Advice
5	PT F2F GP today
6	PT F2F GP later
7	PT rf AM/ED Access
8	PT F2F NP
9	PT F2F CP